



UniKitOut Returns

Returns Process

- For items that you wish to return, please first contact our Customer Service Team.
Please note:
 - Goods must be returned unused and in the original packaging.**
 - No goods are to be returned without first speaking to our Customer Service Team.**
 - Goods which are used, washed or made to order are non-refundable.**
- Print and complete the below form and ensure to enclose in package.

- Please package your goods and return at your own cost to:

UniKitOut Returns
Unit 30
Oakwood Business Park
Sawtry
Cambridgeshire PE28 5XN

We suggest using your local Royal Mail Post Office.
Please use a signed for / tracked service, ensuring to email us with confirmation of the courier and tracking number.

- Alternatively we can arrange a collection for you and a small return-free will be deducted from your refund. Once the return fee has been agreed with you the collection will be arranged.
- Refunds will be given once received and checked by our Quality Control Team.
- Your refund will be processed within 30 days of receipt and initial carriage costs incurred by ourselves will be deducted from your refund.

Faulty Goods

We're really sorry if you have received a faulty item. Please contact our Customer Service Team who will be happy to help to arrange a replacement or refund.

Returns Form

ORDER NUMBER	
CUSTOMER NAME	

QTY	PRODUCT NAME	COST OF ITEM	REASON FOR RETURN	UKO USE ONLY

